

Drive Smart with HKeToll

“HKeToll” is the Free-Flow Tolling Service launched by the Transport Department. This Smart City initiative enables motorists to pay tolls remotely using toll tags, without having to stop and queue up at toll booths for payments. Therefore, it provides a smooth road driving experience.

Apply Now



Download
“HKeToll” Mobile App



3853 7333 Service Hours 09:00 - 21:00



hketoll.gov.hk

STEP 1

Application for “Vehicle Tag”

- ✓ First Vehicle Tag for every registered vehicle is free of charge
- ✓ No Monthly Fees



Information Required for Application

- Name and e-contact means of the registered vehicle owner as per record of Transport Department

Application Methods

Vehicle Owners can submit the application by one of the following channels:



Online Application

- 1 Go to hketoll.gov.hk or open “HKeToll” Mobile App
- 2 Select “Apply for a Vehicle Tag”
- 3 Complete the required information
- 4 Wait for the SMS or email to authenticate the identity

After the application is completed, the Vehicle Tag will be sent out by mail to the Vehicle Owner's correspondence address that registered at the Transport Department



Written Application

Vehicle Owners can obtain the application form from “HKeToll” website, Customer Service Centres/ Service Outlets or through Customer Service Hotline. Please complete and sign the application form, and then submit by post, fax or email.



In-Person Application

Vehicle Owners can make an appointment in advance to apply for a Vehicle Tag at “HKeToll” Customer Service Centres or Service Outlets. Please refer to “HKeToll” website for the detailed address and making an appointment.

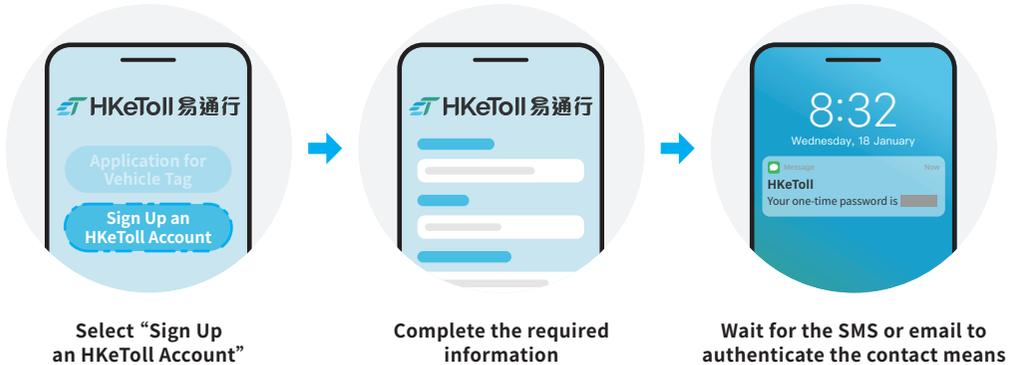
The images above are for reference only, the real object should be considered as final.

STEP 2

Sign Up an Account

After the application of Vehicle Tag, Vehicle Owners can sign up an “HKeToll” Account via “HKeToll” website or Mobile App.

Go to hketoll.gov.hk or open “HKeToll” Mobile App



STEP 3

Add Vehicle

Select “Add Vehicle” in your “HKeToll” Account, and then input the Vehicle Registration Mark to link up with your Vehicle Tag.

STEP 4

Select the Payment Means

This service offers various options of payment means, including:

Bank Account*

Credit Card*

Designated Store Value Account*

* Available to pay tunnel tolls by auto payment means, the services are subject to relevant terms and conditions.

After receiving the Vehicle Tag and completing the installation of the Vehicle Tag, you can now enjoy the “HKeToll” service.

Images are for reference only; please refer to “HKeToll” website for the details of the service, terms and conditions and the latest information.